PREP SCHOOL FLEXISCHOOL SURVEY RESULTS

Thankyou to everyone who responded to the survey. We had an excellent response and value the feedback. The majority of comments were extremely positive to the online canteen ordering. The positive responses included – fantastic, easy, convenient, excellent, love the Iphone App, kids do themselves, no forgetting lunch order etc.

While most survey responses were positive, the Flexischools system does not suit every family so your continued feedback is always welcome. Please contact the Canteen committee via P+F meetings, or Flexischools on 1300 361 769 if you have other comments. Thank you.

Frequently Asked Questions

Why was the Flexischools on line ordering introduced?
The number of volunteers in the P+F canteen fell so low that there was no alternative other than to make a significant change to the method of operating. The number of paid staff was increased from 1 to 2, but without enough volunteers, there were still insufficient pairs of hands to cope with the time-consuming “paper bag method” of lunch orders. By moving to an online ordering system at the end of 2011, the canteen staff and volunteers were freed up from opening paper bags, collating orders and finding change, to concentrate on preparing and serving food for pupils and staff.

What does Flexischools provide?
A secure and easy to use online system for ordering and payment of lunches. A 24 hour, 7 days a week support service for parents and schools.

Who can use Flexischools?
All Prep school pupils plus year 7 and 8 in the senior school. (Yrs 7+8 can also still use the senior school Grab and Go menu). Years 9 to 12 will be phased onto the system at a later date.

Why is there a 25c service charge?
Each order includes a small charge which is paid to Flexischools, to allow them to offer the support services.

How do I register and order?
This system allows students or parents to place orders online using their computer or Smartphone before 10am each morning – orders can be placed daily, for the week or even for the term in advance. Payments are made via a secure system using credit or debit Flexischools provide a 24 hour, 7 day a week Helpdesk which you can contact via a 1300 number or via their website and there is also systems support available at school. An ordering demonstration is on the Flexischools website www.Flexischools.com.au.
It is so easy. To register go to the school website and click on KWS Communities and Canteen News. Then “Click here to register a new online ordering account”. Once registered you can place an order. Just “Click here to order a canteen lunch online.”

I am interested in what my children are eating at school – what can I do to support the P+F Canteen?
1. Volunteer at the canteen – once a week or once a term, your support will always be appreciated. Contact Justine, the Canteen manager on 6392 0387.

2. Come to P+F meetings. The P+F is responsible for the canteen so if you want to influence how it is run or what it sells, then you need to have your voice heard. Meetings are held on the 2nd Wednesday of each month during term time and are always finished by 9.30pm. Dates are in the newsletter.