Parents and Friends

Canteen Survey results – Term 4, 2009
Canteen Survey KWS – Term 4, 2009. Year 7 responses

**Year 7: How often do you use the school canteen?**

- Daily: 19 students
- Few times per week: 36 students
- Once per week: 7 students
- Occasionally: 6 students
- Never: 6 students

**Year 7: Do you think food sold at the canteen should reflect what is being taught in health lessons?**

- Strongly agree: 8 students
- Agree: 23 students
- Neither agree nor disagree: 14 students
- Disagree: 4 students
- Strongly disagree: 2 students

**Year 7: Are you happy with the variety of food currently available?**

- Yes: 33 students
- No: 2 students
- Not sure: 20 students

**Year 7: What foods do you buy most often?**

- Wraps (5)
- Meat pie (7)
- Dinosnacks (1)
- Choc milk (1)
- Chips (6)
- Iceblocks (16)
- Slushpuppies (2)
- Custard / jelly (5)
- Middletons (3)
- Milkshakes (3)
- Hot foods (6)
- Lollies (10)
- Pizza slabs (10)
- Banana milk (1)
- Watermelon (4)
- Burgers (2)

**Year 7: How much money do you spend, on average, each week at the canteen?**

<table>
<thead>
<tr>
<th>$ amount</th>
<th>&lt;1</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
<th>15</th>
<th>20</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of students</td>
<td>6</td>
<td>6</td>
<td>6</td>
<td>6</td>
<td>4</td>
<td>8</td>
<td>4</td>
<td>4</td>
<td>1</td>
<td>0</td>
<td>2</td>
<td>0</td>
<td>1</td>
</tr>
</tbody>
</table>

**Comments:**
- The food is varied and tasty
- We get what we want when we order it (1)
- Health food costs more than junk food (1)

**Year 7: The ‘Grab and Go’ menu, introduced in 2009, has improved the school canteen?**

- Strongly agree: 5 students
- Agree: 6 students
- Neither agree nor disagree: 7 students
- Disagree: 2 students
- Strongly disagree: 2 students

**Comments:**
- It is easier to get food (1)
- Much more convenient (1)
- Need more food (1)
- I don’t know how it works (1)
Year 7: Do you know all the items that are available for sale?

<table>
<thead>
<tr>
<th>Number of Students</th>
<th>Yes</th>
<th>No</th>
<th>Not Sure</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>5</td>
<td>15</td>
<td>10</td>
</tr>
</tbody>
</table>

How can the look of the canteen be improved?
- Make it look better (2)
- More organised (2)
- More servers (1)
- More lines (1)
- Better service on Fridays (1)
- Large menu at the front (1)

Year 7: Do you think the look of your school canteen could be improved?

<table>
<thead>
<tr>
<th>Number of Students</th>
<th>Yes</th>
<th>No</th>
<th>Not Sure</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>5</td>
<td>15</td>
<td>10</td>
</tr>
</tbody>
</table>

Please make comment on your experience in waiting times for over the counter (when you line up in person) service at the KWS canteen?
- Wait too long and lunch time over (23)
- Usually get there in a few minutes (2)
- It is good (3)
- Not enough lines (1)
- Quick and easy and a social place (1)
- Quite boring, but food good (1)
- People push in (1)
- Bad when raining (1)

Do you have any suggestions to help improve the service that the KWS canteen provides?
- More staff (8)
- More volunteers (5)
- Healthier options (1)
- Seniors should help out (2)
- More hot food (2)
- Open all lines at lunch (2)
Canteen Survey KWS – Term 4, 2009. Year 8 responses

Year 8: Do you think that food sold at the canteen should reflect what you are being taught in health lessons?

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

Year 8: How often do you use the school canteen?

- Daily
- Few times per week
- Once per week
- Occasionally
- Never

Year 8: Are you happy with the food currently available?

- Yes
- No
- Not sure

Year 8: What foods do you buy most often?

- Wraps (2)
- Meat pie (5)
- Salad rolls (1)
- Watermelon (3)
- Chips (11)
- Iceblocks (13)
- Slushpuppies (4)
- Garlic Bread (1)
- Middltons (9)
- Milkshakes (7)
- Hot foods (6)
- Lollies (1)
- Pizza slabs (9)
- Burgers (2)

Year 8: What changes would you like to see in the school canteen?

- More chocolate and redskins (1)
- More variety (3)
- Smaller lines (1)
- Quicker/better service (12)
- Should have lunch orders (1)
- More health food (6)
- More fruit (1)
- Get rid of ‘grab and go’ (1)
- Cheaper food (11)

Comments:
- Different cultures (1)
- Plenty of variety (2)
- Well done (1)
- Canteen very good (1)
- You can get a healthy meal if you chose it (1)

Year 8: How much money do you spend, on average, each week at the canteen?

<table>
<thead>
<tr>
<th>$ amount</th>
<th>&lt;1</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
<th>15</th>
<th>50</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of students</td>
<td>7</td>
<td>6</td>
<td>15</td>
<td>12</td>
<td>4</td>
<td>10</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>2</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>

What changes would you like to see in the school canteen?
Year 8: The ‘Grab and Go’ menu, introduced in 2009, has improved the school canteen?

- ‘Grab and Go’ is extremely stupid (1)
- Bring back the lunch order form (2)
- Some things run out (1), Everything gone by the time you get to the front of the line (1)
- The line is so long it takes ½ hour to get food sometimes. Music students who have commitments at lunch can’t wait that long (1)
- Has stopped lunch orders and makes it a longer wait for students who buy their lunch from the canteen (1)

How could the look of the canteen be improved…Comments:
- More modern, better arrangement of food available- so more visible (1)
- Cheaper food (1)
- Have list of items up and how much they cost (2)
- Open all sides to make the line shorter (1)
- Different colour (1), bigger (1),
- Have a larger selection of lunch orders to ‘Grab and Go’ (1)
- We should only serve health foods and fruits (1)

Please comment on your experience in waiting times for over the counter (when you line up in person) service at the KWS canteen?
- Should open other shutter for service (3)
- Long lines and have to wait for ages (22), It’s a dog eat dog world (1), long queue (1)
- Not enough staff working (1). Slow (1)
- It can take up to ½ hour because there are no lunch orders and lots of people push in so people in the line wait longer (1)
- Takes forever to get served, sometimes walk away if line too long, can take ½ hour to get served, not enough volunteers (1)
- People always push and shove to the front, so it makes you wait longer (1)
- They might see me, but someone cuts in front of me and they allow that (1)
- At lunch there is normally a long line which can take up to 10 mins to get to the front (1)

Do you have any suggestions to help improve the service that the KWS canteen provides?
- More people service (13), Stop ‘Grab and Go’ menu (1)
- Stop people pushing in (3)
- Reintroduce lunch orders (1), more pies (1), lower prices (1), more lollies (1)
- If students volunteer, get free lunch on days that they service (1)
- Open more windows which you can buy from (14)
- Prep to have own canteen (1)
- More helpers, make it compulsory for every parent to work 1 hour per term (1)
### Year 9: How often do you use the school canteen

- Daily: 28
- Few times per week: 5
- Once per week: 7
- Occasionally: 4
- Never: 2

**Gender Distribution:**
- Male: 22
- Female: 28

### Year 9: Are you happy with the variety of food currently available?

- Yes: 20
- No: 10
- Not sure: 5

### Year 9: Do you think the food sold at the canteen should reflect what you are being taught in health lessons?

- Strongly agree: 4
- Agree: 19
- Neither agree nor disagree: 14
- Disagree: 6
- Strongly disagree: 4

### Year 9: What foods do you buy most often?

- Wraps: 2
- Meat pie: 7
- Sausage rolls: 3
- Chicken burgers: 3
- Chips: 7
- Iceblocks: 8
- Drills: 9
- Wagon wheels: 1
- Middletons: 7
- Milkshakes: 5
- Hot foods: 5
- Lollies: 1
- Pizza slabs: 6
- Pink things: 2
- Muffins: 2

### Year 9: How much money do you spend, on average, each week at the canteen?

<table>
<thead>
<tr>
<th>$ amount</th>
<th>Number of students</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt; 1</td>
<td>13</td>
</tr>
<tr>
<td>1</td>
<td>4</td>
</tr>
<tr>
<td>2</td>
<td>7</td>
</tr>
<tr>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>5</td>
<td>7</td>
</tr>
<tr>
<td>6</td>
<td>0</td>
</tr>
<tr>
<td>7</td>
<td>1</td>
</tr>
<tr>
<td>8</td>
<td>1</td>
</tr>
<tr>
<td>9</td>
<td>1</td>
</tr>
<tr>
<td>10</td>
<td>1</td>
</tr>
<tr>
<td>12</td>
<td>1</td>
</tr>
<tr>
<td>15</td>
<td>1</td>
</tr>
<tr>
<td>20</td>
<td>1</td>
</tr>
</tbody>
</table>

### Comments:
- nil

### What changes would you like to see in the school canteen?
- Healthy food that is not too expensive (9)
- More lollies (3)
- More fruit and salads (4)
- More variety (1)
- More efficiency (1)
- Discounts (1)
- Walk in supermarket style (1)
- Less stingy milkshakes (1)
**Year 9: The ‘Grab and Go’ menu, introduced in 2009, has improved the school canteen**

<table>
<thead>
<tr>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neither Agree nor Disagree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>25</td>
<td>20</td>
<td>15</td>
<td>10</td>
<td>5</td>
</tr>
</tbody>
</table>

**Comments:**
- ‘Longer lines due to not having lunch orders (4)
- Less congestion as everyone reaches for lunch orders (1)
- Queues can be too long (1)
- May miss out on what you want due to long lines (1)
- Not enough food (2)

**Year 9: Do you know all the items that are available for sale**

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
<th>Not Sure</th>
</tr>
</thead>
<tbody>
<tr>
<td>20</td>
<td>25</td>
<td>5</td>
</tr>
</tbody>
</table>

**Year 9: Do you think the look of your school canteen could be improved**

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
<th>Not Sure</th>
</tr>
</thead>
<tbody>
<tr>
<td>20</td>
<td>25</td>
<td>5</td>
</tr>
</tbody>
</table>

**How could the look of the canteen be improved…Comments:**
- More advertising (1)
- Better colours (1)
- Who cares about look, it’s all about the food (1)
- Improve efficiency (1)

**Please comment on your experience in waiting times for over the counter (when you line up in person) service at the KWS canteen?**
- Need more lines / too slow sometimes (Fridays) (8)
- Pretty quick service, fast and cosy (1)
- Nice people (1)
- Run out of desired food before I get to the counter (2)
- Other students (especially seniors) push in (5)
- Too many people at the start of lunch (3)
- Takes too long (13)

**Do you have any suggestions to help improve the service that the KWS canteen provides?**
- Too expensive sometimes (2)
- Bring back lunch orders, but keep ‘Grab and Go’ (2)
- Open up other window (6)
- Price list out the front (5)
- More staff (5)
- Fast lane (1)
- Serve food faster (1)
- Woolies style, serve yourself (1)
- Sell stuff until 5 mins after the bell (1)
Year 10: Do you think the food sold at the canteen should reflect what you are being taught in health lessons?

- Strongly agree: 0
- Agree: 5
- Neither agree nor disagree: 10
- Disagree: 5
- Strongly disagree: 20

Year 10: How often do you use the school canteen?

- Daily: 0
- Few times per week: 5
- Once per week: 10
- Occasionally: 15
- Never: 20

Year 10: What foods do you buy most often?

- Wraps (7)
- Meat pie (6)
- Sausage rolls (1)
- Chicken burgers (1)
- Chips (1)
- Iceblocks (2)
- Drinks (2)
- Jelly & Custard (1)
- Middletons (11)
- Milkshakes (3)
- Hot foods (3)
- Choc Milk (5)
- Pizza slabs (12)
- Pink things (2)
- Muffins (2)
- Biscuits (1)
- Slushies (2)

Year 10: How much money do you spend, on average, each week at the canteen?

<table>
<thead>
<tr>
<th>$ amount</th>
<th>&lt; 1</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
<th>15</th>
<th>25</th>
<th>35</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of students</td>
<td>3</td>
<td>3</td>
<td>7</td>
<td>2</td>
<td>0</td>
<td>8</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>

Comments:
- More salads (1)
- More coffee (1)
- Better hot chocolates (1)

What changes would you like to see in the school canteen?

- Hot ham and cheese rolls (10)
- Lower prices (8)
- No changes please (3)
- Fresher fruit and more variety (1)
- Bring back lunch orders (4)
- More lollies (2)
- Wholemeal wraps (1)
- More hot food (10)
- Milkshakes fuller (1)
- Banana bread (1)
- Salad bowls (1)
- New wrap variety (1)
- More healthy foods (1)
How could the look of the canteen be improved…Comments:
• More food (10)
• More staff helping (1)

Please comment on your experience in waiting times for over the counter (when you line up in person) service at the KWS canteen?
• Takes too long (23)
• Can often waste an entire lunchtime waiting (2)
• Usually pretty good, but sometimes too long (2)
• Lining up isn’t always worth it (1)
• Slow when a lot of people are there (1)
• Not long (1)
• People push in (2)
• Takes ages with Grab and Go (1)
• Improve the freshness of food (1)
• Pay via a student card, linked to account (1)
• Use more seniors to serve (1)
• More people serving would cause chaos (1)
• More lollies (1)

Do you have any suggestions to help improve the service that the KWS canteen provides?
• More staff needed (9)
• Need to open another window (11)
• Bring back lunch orders (4)
• Bigger slushies (1)
• Fill up the milkshakes (2)
Year 11: 21 responses

- Male: 12
- Female: 9

Year 11: Do you think the food sold at the canteen should reflect what you are being taught in health lessons?

- Strongly agree: 8
- Agree: 6
- Neither agree nor disagree: 3
- Disagree: 2
- Strongly disagree: 0

Year 11: How often do you use the school canteen?

- Daily: 1
- Few times per week: 5
- Once per week: 7
- Occasionally: 7
- Never: 2

Year 11: Are you happy with the variety of food currently available?

- Yes: 12
- No: 1
- Not sure: 8

Year 11: What foods do you buy most often?

<table>
<thead>
<tr>
<th>Food</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wraps</td>
<td>3</td>
</tr>
<tr>
<td>Meat pie</td>
<td>5</td>
</tr>
<tr>
<td>Sausage rolls</td>
<td>1</td>
</tr>
<tr>
<td>Chicken burger</td>
<td>1</td>
</tr>
<tr>
<td>Chips</td>
<td>2</td>
</tr>
<tr>
<td>Drinks</td>
<td>6</td>
</tr>
<tr>
<td>Noodles</td>
<td>1</td>
</tr>
<tr>
<td>Iceblocks</td>
<td>2</td>
</tr>
<tr>
<td>Milkshakes</td>
<td>1</td>
</tr>
<tr>
<td>Hot foods</td>
<td>3</td>
</tr>
<tr>
<td>Middletons</td>
<td>3</td>
</tr>
<tr>
<td>Hamburger</td>
<td>5</td>
</tr>
<tr>
<td>Salads</td>
<td>2</td>
</tr>
<tr>
<td>Lollies</td>
<td>1</td>
</tr>
<tr>
<td>Noodles</td>
<td>1</td>
</tr>
<tr>
<td>Milkshakes</td>
<td>1</td>
</tr>
<tr>
<td>Iceblocks</td>
<td>2</td>
</tr>
<tr>
<td>Middletons</td>
<td>3</td>
</tr>
<tr>
<td>Hamburger</td>
<td>5</td>
</tr>
<tr>
<td>Salads</td>
<td>2</td>
</tr>
<tr>
<td>Lollies</td>
<td>1</td>
</tr>
</tbody>
</table>

Year 11: What foods do you buy most often?

<table>
<thead>
<tr>
<th>Food</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wraps</td>
<td>3</td>
</tr>
<tr>
<td>Meat pie</td>
<td>5</td>
</tr>
<tr>
<td>Sausage rolls</td>
<td>1</td>
</tr>
<tr>
<td>Chicken burger</td>
<td>1</td>
</tr>
<tr>
<td>Chips</td>
<td>2</td>
</tr>
<tr>
<td>Drinks</td>
<td>6</td>
</tr>
<tr>
<td>Noodles</td>
<td>1</td>
</tr>
<tr>
<td>Iceblocks</td>
<td>2</td>
</tr>
<tr>
<td>Milkshakes</td>
<td>1</td>
</tr>
<tr>
<td>Hot foods</td>
<td>3</td>
</tr>
<tr>
<td>Middletons</td>
<td>3</td>
</tr>
<tr>
<td>Hamburger</td>
<td>5</td>
</tr>
<tr>
<td>Salads</td>
<td>2</td>
</tr>
<tr>
<td>Lollies</td>
<td>1</td>
</tr>
</tbody>
</table>

Year 11: How much money do you spend, on average, each week at the canteen?

<table>
<thead>
<tr>
<th>$ amount</th>
<th>Number of students</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt; 1</td>
<td>3</td>
</tr>
<tr>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>4</td>
<td>3</td>
</tr>
<tr>
<td>5</td>
<td>1</td>
</tr>
<tr>
<td>6</td>
<td>1</td>
</tr>
<tr>
<td>7</td>
<td>0</td>
</tr>
<tr>
<td>8</td>
<td>1</td>
</tr>
<tr>
<td>9</td>
<td>1</td>
</tr>
<tr>
<td>10</td>
<td>2</td>
</tr>
<tr>
<td>15</td>
<td>1</td>
</tr>
<tr>
<td>50</td>
<td>2</td>
</tr>
<tr>
<td>‘Too much’</td>
<td>2</td>
</tr>
</tbody>
</table>

Comments:

- More variety – Coke Zero, Mineral Water (1)
- Too expensive (1)
- I think if we have been taught about health food and chose not to, it is our problem (1)

What changes would you like to see in the school canteen?

- More variety (1)
- Senior and Junior lines (1)
- Cheaper (9)
- Get rid of ‘Grab and Go’ (1)
- Lunch orders back (2)
- Specials (1)
- Less lines (1)
- Both doors open (2)
- Better foods (2)
- More people (2)
Year 11: The "Grab and Go" menu, introduced in 2009, has improved the school canteen?

- Strongly agree: 4
- Agree: 2
- Neither agree nor disagree: 2
- Disagree: 1
- Strongly disagree: 0

Comments:
- It’s good, but need more hot food quantities (1)
- Haven’t used it (2)
- Less queueing (1)
- What happened to lunch orders? (1)
- There is not enough food, nor variety (1)
- Too long longs (2)
- Lunch orders better (3)
- What school doesn’t have lunch orders? (1)

How could the look of the canteen be improved…Comments:
- Use both doors (2)
- Better food (1)

Please comment on your experience in waiting times for over the counter (when you line up in person) service at the KWS canteen?
- The lines at the start are a joke. So I line up after 1st half, but canteen ladies need more help so both windows can be open (1)
- Once I waited in the line and there was no hot food when I got to the front (1)
- Takes a long time (2)
- Always a long line, especially Friday (3)
- Fine (2), Average (1)
- Senior and Junior lines (4)
- Depends on the day and how many students go (2)
- Juniors are rude and painful (1)
- It takes a long time with people buying for 2 or 3 waiting at the side (1)
- Max wait is about 5 min (1)
- Very slow and disorganised (1)
- Fine (2)

Do you have any suggestions to help improve the service that the KWS canteen provides?
- No, service is good (1)
- Back to lunch orders (3)
- Cheaper (4)
- No juniors (1)
- Price list outside the canteen (1)
- More parents, as prefects really don’t know how to run it (1)
- Open both windows (5)
- If no lunch orders, more people at the counter (1)
- Employ staff, rather than parents (3)
- More hot food (2)
- More food choices (1)
- More drinks (1)
- More prefects (1)
Canteen Survey KWS – Term 4, 2009. Year 12 responses

**Year 12: Do you think the food sold at the canteen should reflect what you are being taught in health lessons?**

![Bar chart showing responses to the question](chart)

**Year 12: How often do you use the school canteen?**

![Bar chart showing frequency of canteen use](chart)

**Year 12: How much money do you spend, on average, each week at the canteen?**

<table>
<thead>
<tr>
<th>$ amount</th>
<th>0</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
<th>12</th>
<th>20</th>
<th>30</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of students</td>
<td>5</td>
<td>3</td>
<td>1</td>
<td>4</td>
<td>2</td>
<td>2</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>5</td>
<td>1</td>
<td>2</td>
<td>1</td>
</tr>
</tbody>
</table>

**Comments:**
- Add taco’s the menu (1)
- More food (lunch) because they run out quickly (1)

**Year 12: What foods do you buy most often?**

- Wraps (1)
- Meat pie (5)
- Sausage rolls (1)
- Burger (2)
- Chips (4)
- Iceblocks (9)
- Drinks (7)
- Scones/ muffins (4)
- Middletons (2)
- Milkshakes (5)
- Hot foods (6)
- Pizza Rounds (1)
- Cakes (2)
- Cookies (2)
- Iced coffee (2)

**What changes would you like to see in the school canteen?**
- Frozen juice (1)
- Senior and Junior lines (4)
- More healthy food (1)
- More biscuits (1)
- Prevent people pushing into lines at counter (1)
- Lolly bags and red frogs (1)
- Use all lines (1)
- Bring lunch orders back (1)
- More service so you don’t wait in line for a long time (1)
- Hot food line and ‘other’ food line (1)
- Soft drinks (1)

**Year 11: Do you think the canteen always has enough of each item to sell?**

![Bar chart showing responses to the question](chart)

- Less packaged food (1)
- More biscuits (1)
- Use all lines (1)
Year 12: The "Grab and Go" menu, introduced in 2009, has improved the school canteen?

Year 12: Do you know all the items that are available for sale?

Year 12: Do you think the look of your school canteen could be improved?

How could the look of the canteen be improved…Comments:
- Senior line, as they generally have places to be (1)
- More variety and amount of food (1)
- It works, but there has to be more aisles open otherwise congestion happens (1).

Please comment on your experience in waiting times for over the counter (when you line up in person) service at the KWS canteen?
- The lines generally take a little wait especially when people are able to push into the line (3)
- Good service (1)
- Seems OK (1)
- Sometimes pushy, but ladies are polite (1)
- I have waited too long (1)
- Slow with long line up cause of ‘Grab and Go’. (1)
- Long (3)
- Quick (1)
- The waiting time always seems to be good (1)
- Service and waiting times are generally acceptable (1)
- Takes ages – we don’t want to be waiting all lunch to get lunch (2)
- They are getting better (1)
- The waiting times can vary from instant service to 50 min in line (1)

Do you have any suggestions to help improve the service that the KWS canteen provides?
- A senior and junior line (6)
- Different lines, one for lunch and one for snacks (2)
- Bec does a great job (1)
- Have more people helping (3), employ more staff (1)
- No ‘Grab and Go’ (1)
- Price too expensive (2)
- Open both windows (4)
- 2 canteens (1)
- Lines for each line (1)
- Please don’t replace all the real food with salad and chicken burgers (1)
- I strongly believe a ‘seniors line’ should be introduced as we often do not have 15 min to stand in line because we must attend extension classes or prefect duties. I am sure my fellow school companions would back me up on this issue.